

Professor ANNABELLE MARK

Current Roles

Professor of Healthcare Organisation Middlesex University

Director NHS General Management Training Scheme- HR specialism

Honorary Professor University of Glasgow

Eminent Research Visitor 2009-11 University of Western Sydney Australia

Annabelle Mark was educated at Christ's Hospital and graduated with a first degree in English and Philosophy in 1976, she later achieved a Masters degree in Social Policy & Administration from the L.S.E. Her early career includes general management and planning and policy advisory roles in a variety of health care settings in London .

In the 1980s she transferred to her current work as an academic acting as course director for programmes in health care and management for UK and overseas students including doctors from the developing world. As Honorary Professor at the University of Glasgow, she will be working on the new Masters in Clinical Leadership for the Royal Colleges in Scotland, she has also been Research Associate at Templeton College University of Oxford and is a Fellow of both the Institute of Healthcare Management and the Royal Society of Medicine.

In 1985 she was invited by Brian Abel Smith at the LSE to undertake a PhD, and she moved from her policy role for the District General Manager at the Royal Free Hospital to teach at South Bank University in 1986.

At the beginning of the 1990s, following her move to Middlesex University, she was involved with a major research contract for the Department of Health to evaluate the programmes of management training for hospital consultants to produce the new doctor managers this work received international recognition and led in part to her being awarded her personal Chair in 2001 awarded as Professor of Healthcare Organisation

She gave her inaugural lecture "Trust me I'm not a doctor" Middlesex University May 23rd 2003 which looks at trust and changing professional roles and organisations in healthcare.

In 2004 she also became Director for the new NHS Human Resource Management

Training Scheme as part of the suite of training scheme for graduates being run by the NHS to produce leaders of the future. It has been voted the top HR scheme in the UK on the Times List for the three years since its inception achieved through a team of specialists she has put together who deliver the programme across the UK.

She has published over 50 articles in refereed journals, co-edited 4 books and written 16 book chapters, she has recently been appointed as Series Editor by Palgrave for the books produced from the academic conference she began in 1998 Organisational Behaviour in Healthcare. Her work on demarketing and managing demand led to her work on NHS Direct and advisory roles in the UK and abroad most recently to The Change Foundation Toronto and the Alberta Heritage Foundation for Medical Research in Canada. From this work her interest in emotion in healthcare organisation led to research and a series of publications with a special edition of the Journal of Health Organisation & Management published in 2005 for which she won an award in 2006 . Her appointment to the Department of Health Research for Patient Benefit Funding Committee in 2006 also resulted from this work..

As founding academic of Organisational Behaviour in Healthcare an international biennial conference she has co-edited

Mark A.L. & Dopson S. (1999) "Organisational Behaviour in Health Care _ the research agenda,

Dopson Sue & Mark Annabelle L (2003) Leading Healthcare Organisations and Casebeer, Harrison & Mark (2006) Innovations in Healthcare – a reality check all published by Palgrave Macmillan.

She is both a Trustee and the first elected Chair of the Learned Society for Studies in Organising for HealthCare (SHOC) which arose from the conference and is affiliated to the Academy of Social Sciences. She was a committee member of the recently published AcSS/ESRC report of Knowledge Transfer and Public Engagement.

Recent publications include:

Mark A 2006 Emotional affects -developing understanding of healthcare organisation in Research on Emotions in Organisations, Volume 2: Individual and organisational perspectives on emotion management and display (eds)Wilf Zerbe, Neal Ashkanasy and Charmine Hartel Elsevier Oxford

Mark A & Jones M 2006 Working in Teams in Oxford Handbook of Public Health Practice 2nd Edition (eds) Pencheon, Guest, Melzer and Gray. Oxford University Press Oxford

Mark A 2007 Notes from a small island - researching organisational behaviour in healthcare from a UK perspective. Journal of Organisational Behaviour - special edition on healthcare Vol 27 pp 1-17.

Mark A 2007 Modernising Healthcare – is the NPfIT for purpose? Journal of Information Technology 22, 248–256.

Fitzgerald, Mark & Mckee 2007 Power and People Introductory article as Guest Editors for a double special edition of the Journal of Health Organisation and Management. 21(4/5) 353-357

Vari Drennan, Kathy Davis, Claire Goodman, Charlotte Humphrey, Rachel Locke, Annabelle Mark, Susan F. Murray, Michael Traynor (2007) Entrepreneurial nurses and midwives in the United Kingdom: an integrative review Journal of Advanced Nursing 60 (5), 459–469.

She is currently involved in an 8 country European study of the Quality of Working Life in 4 organisational types including hospitals. Her interests include the use of action research and action learning to produce actionable knowledge and reflective practice. She was an elected member the University Academic Board 2004-7, and has been the university link with the University of the West Indies and academic advisor for the accreditation panel from Middlesex University of the Masters in Work based Learning (Leadership) run by the Kings Fund. She was invited to give the Keynote address at OBHC Sydney 2008 and following this was invited to give a seminar as a visiting academic at the University of Queensland by Prof Neal Ashkanasy, and met with the Queensland Health Department to discuss leadership development..

As Chair of SHOC she is now in discussions with publishers about the development of a new international journal with the working title “Organizing Healthcare” and hopes to expand her national and international work, in particular in respect of orphan knowledge in healthcare organisation in the UK and Australia through her appointment as Eminent Research Visitor 2009-11 at the University of Western Sydney.